

A message from our outgoing Chairperson

I never cease to be amazed at the durability and resilience, the creativity and ingenuity, and the resourcefulness of Australians, both First and Second peoples, living in often harsh, testing, yet uniquely beautiful remote and regional Australia. No wonder over a century ago, Reverend John Flynn fought to encourage, support and minister to these invaluable communities with his legendary "mantle of safety" through the Australian Inland Mission (now known as Frontier Services, a vital ministry of the Uniting Church in Australia) and the Royal Flying Doctor Service. I have just stood down as Chair and member of the Frontier Services Board after five incredible years of challenge, change, and substantial time commitment to being part of redeveloping the Church's remote and regional structures and how best we can be there for these special Australians.

Initially, my involvement was assisting the transfer of our aged care services in the Northern Territory and North West Western Australia to better equipped other Uniting Church community services. Then there was the closure or repositioning of other remote community services. All these changes were essential to Frontier Services concentrating on what it best delivers, namely bush chaplaincy. Effectively, Frontier Services is focussed on "Standing with people in the bush", whether that "bush" is indigenous homelands, mining communities, outflung pastoral properties or diminishing country towns from which Government bodies, banks, basic retail outlets such as takeaway, grocery and pharmacy outlets are disappearing.

During the past year, Frontier Services has renamed "patrol padres" as "bush chaplains". The description as chaplaincy promises a wider community and personal support for all living in remote and regional Australia. The bush chaplains are available for all peoples, guiding and encouraging the afflicted, the socially isolated and the troubled and struggling to cope with their personal and community pressures when locally available help is not available or feared.

The governing Board has most competently dealt with significant tasks of enhancing the bush chaplaincy role, modernising fundraising, widening the responsibility for caring and supporting for frontline chaplaincy with the Uniting Church Synods and selected presbyteries, revitalising outback volunteer programmes and involving large public corporations such as Qantas, RACQ, NRMA and RACSA, and strengthening our risk management, financial management and governance

I wish to thank the donating Church organisations and individual members, the amazing corporate and individual public organisations and government departments who have kept the John Flynn image alive in difficult times. I also need to thank the Board members past and present, the staff who have played significant roles in the change processes and particularly two National Directors in my Board Chair period, namely Grahame Ryan and Jannine Jackson.

Grahame began as our Development Manager before taking on the arduous National Director role during the community services divestiture and bush chaplaincy organisational restructuring, and our current National Director, Jannine lackson who has brought energy and expertise to fundraising, marketing and strategic thinking.

lannine and her team and the new Board under Reverend Will Pearson's leadership augur well for the growing of bush chaplaincy and expansion of Frontier Services' Outback Links volunteers programme.

It is the right time for me to hand on the reins and I give thanks to every donor(money and or time), to the Bush Chaplains (an amazing, focused and transforming team of saints) and to the Board members and staff with whom I have worked (for their

time, energy and persistence in at times challenging and frustrating times) March on Frontier Services as remote and regional Australia need you and your encouraging and caring support.

Jim Mein Outgoing Chairperson Frontier Services







Our Board



Jim Mein, AM - Chair

Jim Mein AM was admitted to the Order of Australia on Australia Day 2010 for his service to the Uniting Church in faith dialogue; to education; and to the community. During his time as Moderatorof the Uniting Church in Australia NSW Synod, lim was involved in the official launch of the website



Rev Will Pearson - Board Member

Will is a retired minister of the UCA, with a rural background. During his full-time ministry, Will did a two year Intentional Interim Ministry program at Armidale, Will has experienced first-hand the difficulties facing rural and remote families, and believes the presence of bush chaplains is critical to offering them the love and



Colleen Geyer - Board Member

Colleen has held a range of Uniting Church positions including Director of Mission at UnitingCare Queensland, Director of Mission at BlueCare, Associate Director at UnitingCare Australia, and Registrar of Coolamon College. As General Secretary, Colleen serves with the President of the Uniting Church in Australia offering leadership and vision to the life of the Assembly.



John Baxter - Board Member

John specialises in bequest issues and litigation, including family provision, testamentary capacity and 'cy-pres' schemes. John has acted as legal counsel to the Frontier Services' board since early 2015, and has offered excellent legal advice pertaining to contested estates and other lega matters during the period of organisational transition.



Lisa Sampson - Board Member

Lisa is a media relations and fundraising consultant who has worked with the Uniting Church Synod of NSW and the ACT since 2013. She has held senior executive roles and non-executive board directorships since 2007 with some of Australia's well known not-for-profits.



Dorothy Creek - Board Member

Dorothy is a primary producer and has lived in rural NSW all her life. She is keenly aware of the daily pressures that impact rural families. A foundation member of the Riverina Presbytery, Dorothy is a member of the UCA Assembly, as well as the NSW/ACT Synod.



Dianne Torrens - Board Member

Aunty Dianne Torrens, who has been a NSW/ACT Uniting Aboriginal and Islander Christian Congress member since the organisation was founded and has been chairperson of Congress NSW for almost a decade, was also one of the first five Aboriginal women to be made an elder in the Uniting Church in Australia.



Rev Dr Chris Budden - Board Advisor

Chris is a Minister in the Uniting Church, a resource worker with UAICC, an adjunct member of faculty at UTC, and an associate Researcher in the Public and Contextual Theology Research Centre at CSU. Chris serves as a key advisor for Dianne Torrens.



Rev. Garry Dronfield - Board Member

Rev. Dronfield is a Bundjalung man, voted to the position as National President of the Uniting Aboriginal and Islander Christian Congress. He has served as Deputy Chairperson during on the previous National Executive. Garry has also been the Deputy Chair of the NSW-ACT UAICC Regional Council. He serves on Frontier Services board as Aunty Dianne's liaison.



A message from our National Director



After more than a year with Frontier Services, I an extremely proud to lead such a wonderful, iconic bush charity. I am incredibly humbled to ensure our ministry continuities into the next 106 years. As I look back on the last year, I've come to see that we are more relevant today than we've been in our whole history.

There is a growing divide as the disparity between those living in metro Australia, compared to those living in our regional and remote areas continues to grow. I am truly saddened by the devastation of this long drought affecting not only our farmers and graziers but also our first peoples living out bush. With this pressure, combined with additional stress including economic and social, life can be incredibly tough.

As National Director, I am incredibly moved by the work of our Bush Chaplains and their continued successes in community capacity building in remote communities. Not only are our Chaplains delivering hope, they are helping those most needing it, when they need it most, for that I am so grateful. We've had a very busy year, evolving our brand and growing our chaplaincy so we can help more people. I'm so thankful to the loyal supporters, who've travelled the journey so far, and continue to walk with us as we journey ahead – we are truly blessed.

Jannine Jackson National Director



Frontier Services

"For the love of helping people"

Who we are

We are an agency of the Uniting Church in Australia. We live in a society where people are more isolated, and there's less contact. Especially people who live in the bush. We are the companion who turns up out of the blue to lend an ear, give a helping hand, and be of service. It's the Australian way of giving everyone a fair go, and helping other folk. And we've been doing it for 105 years.

Our purpose

We do what we do for the love of helping people. Helping people is human nature. If I can help anyone I will – even if it's just a smile and saying, "Howdy".

Frontier Services is about making this life connection between people. A telephone call and a chat. A friendly face. A listening ear. A helping hand.

It's called mateship. And it happens on an emotional, a physical, and a spiritual level.

Our vision

We dream of an Australia where everyone who lives in our regional and remote areas are cared for and supported, and have a mantle of safety and wellbeing.

Australian people who live out bush experience the tyranny of distance and social isolation. These include indigenous communities, isolated properties, mining communities, and other remotely located communities.

And for them, we are the people who turn up out of the blue to lend an ear, give a helping hand, and be of service providing practical, pastoral and spiritual care.





Evolving our brandMoving forward, together

This year we embarked on the exciting task of refreshing our wonderful, iconic brand. We worked incredibly hard to modernise and update our visual presence, whilst being respectful of our rich heritage and history.

We also worked very hard to update our language to reflect todays Australia, and language that works across secular and non-secular audiences, as well as those living in metro, regional and remote areas The most notable change is that of "Patrol Minister to "Bush Chaplain".

Our new updated logo is an abstract visual of Australia, it's made of two arms or an embrace that represents the care and support we provide people in the bush. This new logo and identity helps tell the story, be that through its shape, with similarities to the Australian Boomerang, or perhaps through colour, with comparisons being drawn to that of sunset and red dirt

We're making a conscious effort to express our function of 'Standing with people in the bush' – We are not a drop and go provider, but a community capacity builder – We're standing with those doing it tough.

Since the evolution we've received notable media pick-up and positive recognition. We're hopeful for the future as we move into our next 106 years.











Real life

Love and loss out back

When Nina Betts found her beautiful four-month-old son lifeless in his cot, she thought things couldn't get worse, but she was wrong. Nina talks to Samantha Trenoweth about the devastation of her outback dream and how the kindness of strangers helped transform her life.

PHOTOGRAPHY by SCOTT HAWKINS . STYLING by JAMELA DUNCAI

ina Bets has been no hell and back a few times even, but to see he scampering acound paddocks, climbing fences, laughing with the three full-of-beams country field, you would never guess it. In the past 12 years, Nina has loot a child; a husband and a way of life. She is 42, and the standard of the st

and a survivor.

"Corey, my selbest, wasn't even two," she begins, casting her mind back to that dusty desert morning, I 2 years ago, before which his seemed aboutely simple. "My second boy, Jarred, was four months of lead the two of them shared a family property, Mungerannie, on the Birdwille Track, 900 kilometers from Adelaide."

Nina and Luke were planning to raise a bunch of kilometer of the Mindeline. "Corey was swake, so hubby went in," Nina continues. "He picked Corey up, looked at "Nina continues." He picked Corey up, looked at "

adopt that plated water Oreacting. Fee was young face down." Nhis screamed, Labe and a face of the plate of t

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Our Remote Areas across Australia Including new emerging areas of need WEST ARNHEM -----TENNANT BARKLY MCKAY -KIMBERLEY ------ KENNEDY **HEDLAND** Fitzroy Crossing PILBARA --**CUNNAMULLA** - Hughenden **BURKE & WILLS** GASCOYNE-Charleville • BRISBANE Meekatharra Cunnamulla MURCHISON - ----PARKIN - STURT ----**GOLDFIELDS** MELBOURNE ---- HIGH COUNTRY ----- MIDLANDS -GLAMORGAN *Denotes Remote Areas in development WEST COAST - --KING ISLAND

Our Bush Chaplains

Standing with people in the Bush providing practial, pastoral and spiritual care

"...fulfilling a job that most would struggle to do..."



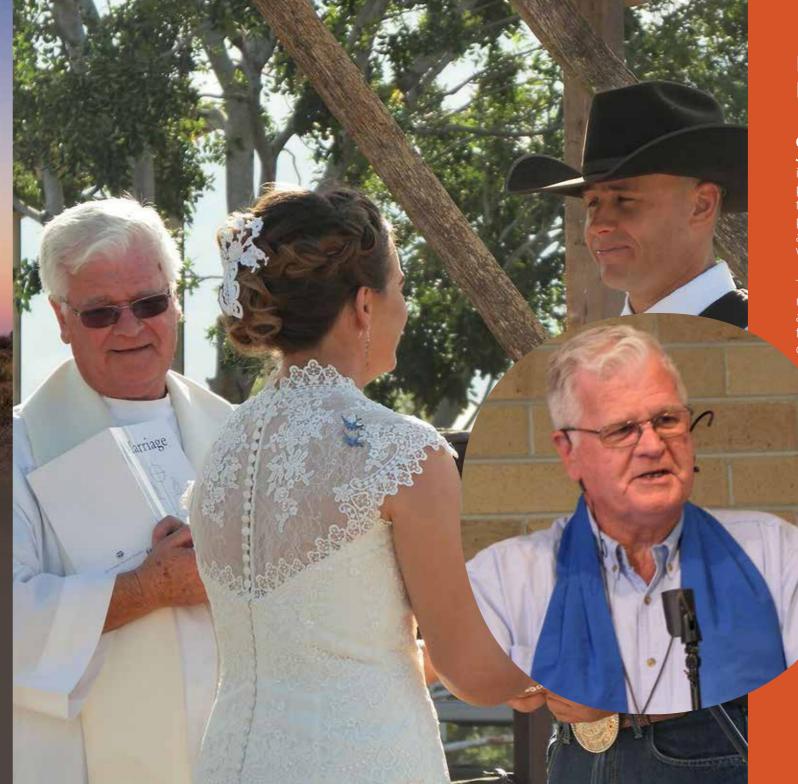












Pilbara Remote Area **Rev. John Dihm**

Spanning the beautiful Pilbara of Northern Western Australia, Rev. John Dihm's Ministry is vast and challenging. Known for its Aboriginal peoples, ancient landscapes, and red earth, this area is vastly rich with mineral deposits, in particular iron ore. With these deposits brings a large influx of Fly-In-Fly-Out (FIFO) Miners and Workers living and working in these areas.

ose living here are faced with different kind o moteness, one where you might have people ound you but are large distances away from mily and loved ones for prolonged periods time. We're blessed for the work the Rev. John Dihm does for the people here and theil communities.

When we consider the role of a Bush Chaplain, sometimes we might forget that the small things we take for granted, like being able to get married, present new challenges when living out bush. Take a look at Rev. John Dihm performing a bush wedding, one he would have travelled many kilometres to perform.



Kennedy Remote Area **Rev. Karama loapo**

overing the North Cape and much of far North Queensland, Rev. Karama loapo's Remote Area is unique. A mixture of dry land, and coast communities, for those living here experience a different type of remoteness. Combined with its tropical climate, and limited access to basic resources, life here can be very tough here.

The image to the right is of Rev. Karama. Whilst travelling through Carpenteria Gulf Country he stopped in to gift clothing to Ps. Cedric Burns of the Aboriginal and Islander community in Normanton, QLD.

We are so blessed for the wonderful work that Rev. Karama is doing in the Kennedy Remote Area.

----- KENNEDY

Hughenden



West Arnhem Remote Area **Rev. Lindsay Parkhill**

Situated in Arnhem Land, one of five regions of the Northern Territory, Rev. Lindsay Parkhill leads our West Arnhem Remote Area from the hubtown of Jabiru. After working in the West Arnhem Land region for a few years, mainly in applied linguistics Lindsay was called to ministry.

lestled in the heart of the Kakadu National Park lev. Lindsay travels and works with First Peoples nd their communities daily providing practical, lastoral and spiritual care. From advocating for vidows to helping translate for those who need , Rev. Lindsay's Ministry is very diverse and challenging.

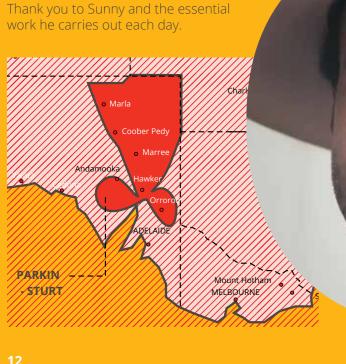
The photo to the left is of Rev. Lindsay and the Maung translation group on Golburn Island



Parkin-Sturt Remote Area **Rev. Sunil Kadaparambil**

riginally from India, Rev. Sunil Kadaparambil r Sunny to his friends) knows firsthand the challenges that arise from farming as he grew up in a farming town that also struggled. His ministry is vast, often travelling very large distances by 4x4 on red-dirt roads, right along the Oodnadatta track. The communities are isolated and welcome the listening ear of Rev. Sunny.

Last year we covered a story of suicide in the small South Australia town of Mannahill. During this dark time when a community are at their most vulnerable time, its then our Bush Chaplains were able to help rebuild the capacity of the community.



High Country Remote Area **Rev. Rowena Harris**

When we usually think about "Remote" we usually don't think of snow? Situated in the Snowy Mountains, Rev. Rowena Harris calls our High Country Remote Area Home. Rev. Rowena's weather, but access to services and geographic

Carefully travelling up and down the mountain ranges, Rev. Rowena has described her super provide that listening ear.

> The photo to the left shows Rev. Rowena mountains. A reminder of how different our Remote Areas can be.





University Charen

Centralian Remote Area Benjamin Quilliam

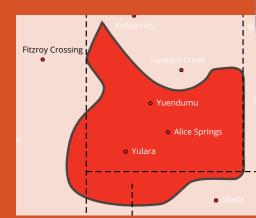
Situated in the heart of Alice Springs, Our Bush Chaplain, Benjamin Quilliam champions our Centralian Remote Area.

As a Bush Chaplain Benjamin is advocating for the inclusion of more indigenous parents in the Isolated Children's Parents' Association (ICPA), which advocates and works for "Equity of Access to Education for all Students who live in Rural and Remote Australia". He supports the Yurara College, particularly for boarding students coming from APY lands. He also helped Western Desert Dialysis diagnose a lighting issue in their Mobile Dialysis Unit. We're so grateful for the work that Benjamin

JIMMY DARCY

REV JOHN FLYNN

The photo to the right is Benjamin attending Halls Creek to honour the memory of James (Jimmy) Darcy, who had a fateful accident over 101 years ago. It was his death that Rev. John Flynn needed to get Australia behind his idea of a "Mantle of Safety" for Outback Australia.



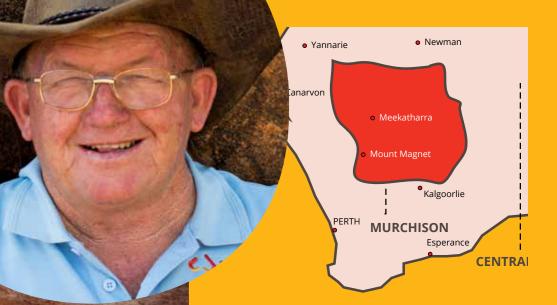
Murchison Remote Area **Rev. Mitch Fialkowski**

estled in the heart of Remote Western
Australia. Rev. Mitch Fialkowski is the driving force behind Our Murchison Remote Area.

Travelling long distances across red dirt covered roads, Rev. Mitch is working with Farmers/Graziers, First Peoples and those working in the mines.

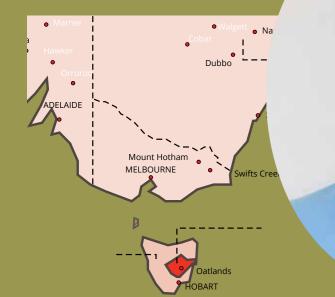
As a resident of the remote town of Meekatharra, Rev. Mitch is a member of MARG (The Meekatharra Aboriginal Reference Group), helping support communities who are learning to work together.

The photo to the right is of Mitch and his four legged companions. Living remotely is lonely, even for our Bush Chaplains, a bush dog is a welcomed friend at times.



Midlands-Glamorgan Remote Area **Rev. Dennis Cousens**

Dev. Dennis Cousens heads up our Midlands-KGlamorgan Remote Area in Tasmania.



Ceduna Remote Area Pastor. Gary Ferguson

786km north west of South Australian Capital, Adelaide is the remote coastal town of Ceduna. Calling Ceduna a resting point is Bush Chaplain, Pastor. Gary Ferguson of our Ceduna Remote

Different to our other Remote Areas, this one stretch longitudinally from Ceduna to the Western Australia border. A diverse and mixed set of communities cover this landscape including Farmers/Graziers and First Peoples, all working through issue of declining services and limited support for mental health.

Whilst Farming remains a key industry along this track, and wetter months have provided good crops, isolation and mental health of remote

A nice shot of Pastor Gary with his own tractor with the sun setting in the





Tennant Barkly Remote Area Rev. Peter Wait

Situated in the centre of the Northern Territory, Rev. Peter Wait makes up our Tennant Barkly Remote Area. With the Stuart Highway running right through the middle, Rev. Peter's Ministry is vast and requires a lot of travel.

Rev. Peter provides vast amounts of pastoral care to those within the correctional system, those in aged care and those living amongst the communities. There are also important relationships being maintain with our other Bush Chaplains, as well as other pastoral carers in Alice Springs some 507km away.

Here is a lovely photo of Rev. Peter and his dog Pipi. You're able to take in the beautiful scenery of Tennant Creek in the distance.

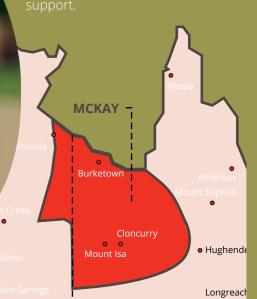


McKay Remote Area **Rev. David Ellis**

As with all our Remote Areas, our McKay Remote Area has its own unique story to tell. Rev. David Ellis takes to the skies as he and his wife fly to visit communities across the northwest of Queensland.

Mount Isa and Cloncurry, this remote area mark special interest as the birth place of the Royal Flying Doctors (RFDS) first flight. As a founding member of the RFDS, our Founder Rev. John Flynn gave birth to this organisation as part of delivering his "Mantle of Safety" for the people of the outback.

a collection of mining towns, the communities face many challenges from access to mental health services and being separated by distance, of which Rev. David is there to listen and stand support.

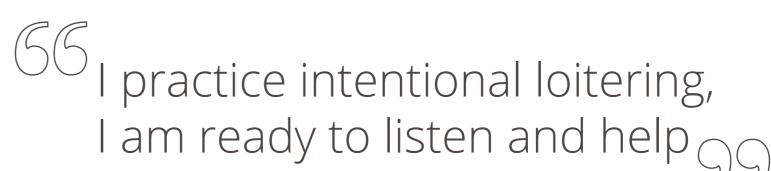


Words from our Bush Chaplains

My hope is that I can be here to build community where we meet, for the good times and the bad times. That's what mateship's all about



Rev. Lindsay Parkhill, West Arnhem Remote Area



Rev. Rowena Harris, High Country Remote Area





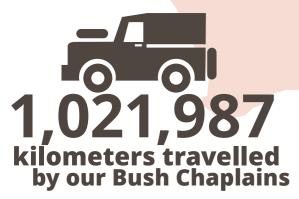
Our Impact in 2017/18

volunteering days









campaigns





volunteer hours

Giving thanks to our wonderful supporters

Your fundraising efforts have helped raise an amazing \$2,856,0324 to support our Bush Chaplains and our Outback Links Volunteer program through in 2017/2018.

We are so grateful to have the support of our individual and congregational supporters, our Corporate and Grant partners and our beguestors, your support ensures that can continue to stand

with people in the bush, whenever they need us.

Our Bush Chaplains travel on average 7,00kms per month, a total of 1,021,987 in total and with an estimated 600kms per tank that is a whopping 1,703 tanks of fuel each year. Your support goes a long way to helping cover the costs of keeping our Bush Chaplains on the roads.



Corporate Partnerships are also very important in ensuring that we can continue the legacy of John Flynn's vision, through financial support and through sponsorship of our Outback Links Volunteer Program. We would like to acknowledge the following corporates for their support.

Qantas Engineering Qantas Cabin Crew Team AJ & PA McBride Pty Limited Providence Pty Ltd Land Rover Club of the ACT Inc.

Making a difference through trusts and foundations

Grants from Trust and Foundation provide specific funding to ensure that our Bush Chaplains can stay on the road and travelling and provide support to the communities they serve. We would like to acknowledge the following foundations for their contributions this year:

The Ian Potter Foundation **George and Amy Lucas Trust RACQ Foundation**

The Howland-Rose Foundation The Twine Family Endowment **H2Cairns Foundation** The Edwin and Elizabeth Batchelder Trust Mackie Bequest **Sloan Family Trust** Dinah Sielicki Endowment The Hinds-Martin Charitable Endowment **Aussie Farmers Foundation**









For years our volunteer program Outback Links, has been connecting skilled volunteers with people in remote Australia, who could use a helping hand. We provide farmers with relief through our community of more than 1,200 volunteers, who donate their skills to do repairs and maintenance on equipment, the home and around the property.

Our volunteers bring hope and resources to those living in isolation. If you would like to change the lives of those doing it tough in remote Australia, why not take part in a life-changing experience.

Outback Links is made up of a 'year round' program and 'group trip' program. Our year round program sees us mobilising volunteers where they're most needed. Our group trips are larger and carry out tasks that volunteers on their own might struggle to do. Collaborating with partners, we take our groups to complete larger scale projects that help build communities.

This year we delivered four successful group trips in Longreach, QLD, William Creek, SA, and the Gawler Ranges, SA. These trips were made possible with support with our partners Qantas and RACQ.





66 We're giving a hand up, not a hand out **Outback Links Volunteer Frontier Services**

Statement of profit and loss and other comprehensive income For the year ended 30 June 2018

		30 June 2018	30 June 2017	
	Note	\$	\$	
Continuing Operations				
Donations and bequests	3	2,856,034	3,698,944	
Other revenues from ordinary activities	3	263,236	167,583	
Total revenue	3	3,119,270	3,866,527	
Employee expenses		772,896	722,112	
Depreciation and amortisation expense		41,615	85,072	
Administration costs		337,897	236,307	
Interest expense		105,921	248,189	
Communications		85,860	174,011	
Property costs		66,004	138,302	
Travel & Accommodation		83,309	93,573	
Other expenses		124,698	189,752	
Grants to Patrol Ministers		944,325	1,146,303	
Total Expenses		2,562,525	3,033,621	
Surplus for the year		556,745	832,906	
Other comprehensive income				
Net gain on revaluation of financial assets		30,131	20,548	
Total Other comprehensive income for the year		30,131	20,548	
Total comprehensive income for the year		586,876	853,454	

Statement of financial position For the year ended 30 June 2018

or the year ended 30 June 2018		30 June 2018	30 June 2017	
	Note	\$	\$	
Assets				
Current assets				
Cash and cash equivalents	4	820,997	951,378	
Trade and other receivables	5	68,604	319,470	
Financial assets	6	305,586	282,278	
Other current assets	7	22,808	15,638	
Total current assets		1,217,995	1,568,764	
Non-current assets				
Property plant & equipment	8	271,036	231,837	
Total non-current assets		271,036	231,837	
Total assets		1,489,031	1,800,601	
Liabilities				
Current liabilities				
Trade creditors and payables	9	617,257	919,969	
Borrowings	11	-	341,559	
Provisions	10	27,882	36,057	
Total current liabilities		645,139	1,297,585	
Non-current liabilities				
Trade creditors and payables	9	1,426,977	1,672,977	
Borrowings	11	750,000	750,000	
Total non-current liabilities		2,176,977	2,422,977	
Total liabilities		2,822,116	3,720,562	
Net liabilities		(1,333,085)	(1,919,961)	
Equity				
Endowment Fund		636,118	636,118	
General Fund		(2,019,882)	(2,576,627)	
Financial Asset Reserve	12	50,679	20,548	
Total (deficit)		(1,333,085)	(1,919,961)	

Statement of changes in equity For the year ended 30 June 2018

	Specific Fund	Endowment Fund	General Fund	Financial Asset Reserve	Total Equity
	\$	\$	\$	\$	\$
Balance at 1 July 2016	145,805	688,179	(8,697,108)	89,715	(7,773,409)
Surplus for the year	-	-	832,906	-	832,906
Capital contribution	-	-	4,999,994	-	4,999,994
Transfers from/ (to) Funds & Reserves					
General Fund	-	272,731	(272,731)	-	-
Specific Fund	(145,805)		145,805	-	-
Endowment Fund	-	(324,792)	324,792	-	-
Financial Asset Reserve	-	-	89,715	(89,715)	-
	(145,805)	(52,061)	287,581	(89,715)	-
Other comprehensive income/(loss) for the year					
Net increase on remeasurement of financial assets available for sale	-	-	-	20,548	20,548
	-	-	-	20,548	20,548
Balance at 30 June 2017	-	636,118	(2,576,627)	20,548	(1,919,961)
Balance at 1 July 2017	-	636,118	(2,576,627)	20,548	(1,919,961)
Surplus for the year	-	-	556,745	-	556,745
Other comprehensive income for the year					
Net increase on remeasurement of financial assets available for sale	-	-	-	30,131	30,131
	-	-	-	30,131	30,131
Balance at 30 June 2018	-	636,118	(2,019,882)	50,679	(1,333,085)

Statement of cash flows

For the year ended 30 June 2018

		2018	2017
	Note	\$	\$
Cash flows from operating activities			
Cash receipts in course of operations		3,069,412	3,927,856
Cash payments in course of operations		(2,414,149)	(3,473,501)
Interest and dividends received		12,827	4,196
Interest paid		(105,921)	(248,189)
Net Cash from operating activities		562,169	210,362
Cash flows from investing activities			
Proceeds from sale of property, plant & equipment		23,000	2,255,084
Proceeds from sale of financial assets		6,823	105,500
Purchase of property, plant & equipment		(80,814)	(25,525)
Net Cash (used in)/from investing activities		(50,991)	2,335,059
Cash flows from financing activities			
Uniting Financial Services repayment		(341,559)	(2,255,084)
Uniting Church in Australia National Assembly repayment		(300,000)	-
Net Cash (used in) financing activities		(641,559)	(2,255,084)
Net increase/(decrease) in cash held		(130,381)	290,337
Cash at the beginning of the financial year	4	951,378	661,041
Cash at the end of the financial year	4	820,997	951,378

