



Annual Report

2018/19



Frontier Services
Standing with people in the bush



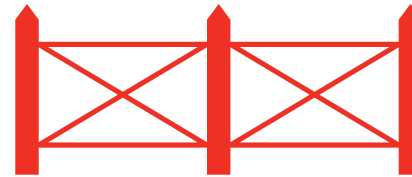
18/19: Our Impact



We delivered disaster response and emergency relief to people and communities in remote Australia impacted by drought, floods and bushfires, delivering emergency aid parcels, support service referrals and face-to-face pastoral care.



We operated where other support services have withdrawn. We were physically present to offer a caring connection to people in the bush who face the silent stress of social isolation.



We ventured beyond the furthest fence knocking on the door of isolated properties, First Nation communities and remote mining sites to check on wellbeing and offer a listening ear and helping hands.



We built capacity in rural and remote communities by embedding our bush chaplains to provide spiritual support and lead community milestone events such as christenings, weddings and funerals.



We offered 17,614 hours of practical hands-on volunteer work to farmers and graziers in remote Australia who were experiencing hardship due to drought or flood conditions, health issues, or financial stress.



We connected 1,000 volunteers with opportunities to offer their skills, time and energy to assist people in the bush who would benefit from their practical helping hands.



We walked alongside First Nations people and listened to their stories, so that we could understand our shared history and promote reconciliation through the adoption of the Statement From the Heart.



We advocated for all people living in remote Australia. We raised our voice in support of their entitlement to a “mantle of safety” and life support services that urban Australians enjoy.

How we help

Disaster & Emergency Response

In times of disaster or emergency out in the bush, we are in place ready to respond. Our people are the Police, Fire and Rescue, SES, and Army chaplains. We have firsthand knowledge of all the isolated properties, the remote hamlets, the First People communities, and the townships. This puts us in a unique position to respond as we did in this past year to the Queensland floods, Tasmanian and Victorian bushfires, and the widespread drought.

Bush Chaplaincy

Our 13 bush chaplains are at the heart of our mission. These extraordinary men and woman are on the frontline, building community capacity in remote Australia one person at a time. Embedded in their outback communities they are the friendly knock on the door, the empathetic ear, wise counsel, sympathetic support and practical helping hands of Frontier Services.

Outback Links

Hundreds of ordinary Australians volunteer their skills, time and compassion to our Outback Links program. From grey nomads to city workers to retirees - we connect city volunteers with remote farmers and graziers who could do with an extra pair of hands. Volunteering tasks include gardening, painting, cooking, farm chores, fencing, child-minding or caretaking, but often the most important outcome is the human connection.

Mental Health Response

The financial, physical and emotional toll of drought or flood, combined with the added stress of social isolation, is a trigger for mental health issues. We are on the ground in remote Australia providing wellbeing checks, mental health referrals, grief and loss counselling, suicide prevention and domestic abuse interventions.

A voice for the Bush

Advocacy is an important role for Frontier Services. As Australia's oldest bush charity, we feel a responsibility to not only walk alongside but also to speak up for those living in remote Australia. We actively seek opportunities to do so at Governmental, agency and public levels.

Outback Angels Program

Regular monthly giving provides the safety net that allows us to plan with confidence into the future. It provides the financial backbone for growth. That's why we call our regular monthly donors *Outback Angels*.

Great Outback BBQ Campaign

The Great Outback BBQ campaign allows all Australians to support people living in the bush by simply holding a fundraising BBQ during the month of September. This program grew by over 400% in 2018 as ordinary Australian rallied to support the citizens of the bush.

Our Mission

Standing with people in the bush

We dream of an Australia where everyone who lives in our rural and remote areas is cared for and supported and has the services and opportunity to thrive.



Chairman's Report

On reflection this past year has been one of extremes for our people living in remote Australia. Their enduring perseverance and resilience have been sorely tested as drought has continued to cause terrible hardship across much of inland Australia. On top of this, in Tasmania and Victoria there were threatening bushfires; while across Northern Queensland and parts of the Northern Territory the drought turned to devastating floods, which destroyed the homes and livelihoods of many farmers and remote communities.

In times of extreme weather events we feel the increased demand for our bush chaplains and Outback Links volunteers.

Our bush chaplains are on the frontline providing comfort and support in the face of disaster and emergency. When the immediate crisis passes, they remain present to support those who are dealing with loss and grief. They have amazing skills in providing counselling, advocacy and practical solutions to foster recovery and rebuild. They offer a listening ear and pastoral care which promotes healing.

Our volunteers also make an incredible difference as they swing into action with much needed hands-on support for tasks from fencing, painting and farm chores to caring for children or caretaking a property to provide respite.

I am in awe of our bush chaplains and volunteers who are standing with people in the bush who are doing it tough. I extend my heartfelt gratitude to each of you. Supporting your efforts is the reason that Frontier Services exists.

In the face of this year of extremes, as we continued to show up and show we care, we realise this is only possible because our generous donors believe in our vision that those in remote Australia deserve help and support when they need it most.

I would like to personally thank all those church congregations whose members have given so generously, all our special donors, our corporate partners, and those foundations who have provided grants. Your contributions have made a significant difference allowing us to increase our team of bush chaplains from 11 to 13, to further expand our reach, and to continue growing our volunteer numbers.

During the year, your Board has also undertaken an important piece of work to ensure we have a robust future. We have been working hard updating our governance framework and undertaking training to meet the changing regulatory landscape. I extend my personal thanks to my fellow Board members for their commitment and capability.

Finally, I recognise our National Director, Jannine Jackson, for her outstanding leadership; and her team of staff for their dedication and resolve. May God's blessings be upon us all as we strive to support and advocate for remote Australians in the year ahead.



Members of the Board



Rev. Will Pearson – Chair

Will is a retired UCA minister with a close affinity to those living on the land. During his fulltime ministry he served two years in Armidale and experienced firsthand the difficulties facing rural and remote families. Will is passionate about growing the number of bush chaplains across remote inland Australia.



Colleen Geyer – Board Member

Colleen is the current General Secretary of the Uniting Church in Australia and has held a number of other senior roles in the Church including Associate Director of UnitingCare Australia, and Director of Mission at BlueCare. She brings a wealth of experience, extensive leadership knowledge, and a range of UC perspectives to the Board.



John Baxter – Board Member

John brings his legal expertise to the Board, providing advice and counsel on all legal matters since 2015. John's capabilities bring clarity to difficult matters including bequest issues, contested estates, family provision and testamentary capacity. This pro-bono service is greatly valued by the Board.



Lisa Sampson – Board Member

Lisa is a marketing, media relations and fundraising consultant. She has held senior executive roles in the UCA NSW/ACT Synod and with several well-known charities, as well as a non-executive directorship within the education sector. She brings operational and strategic knowledge of the not-for-profit sector.



Dorothy Creek – Board Member

As a farmer living in rural NSW all her life, Dorothy brings valuable grassroots perspective to the Board. She knows only too well the reality of living off the land. Dorothy is also a lay preacher and a foundation member of the UCA Riverina Presbytery. She has served on the Board since 2016.



Rev. Garry Dronfield – Board Member

Rev. Garry is a Bundjalung man based at Sylvannia UC in Sydney. He was appointed the first fulltime National President of the Uniting Aboriginal and Islander Christian Congress (UAICC) in January 2018. He serves on Frontier Services Board as Auntie Dianne Torren's liaison.



Dianne Torrens – Board Member

Auntie Dianne Torrens is a Widjabal woman and Githabul woman of the Bundjalung nation from the Northern Rivers. She was a founding member of the Uniting Aboriginal and Islander Christian Congress (UAICC) in NSW and one of the first five Aboriginal women to be made a UCA elder. Auntie Dianne and her husband Tim Torrens initiated the "Walking on Bundjalung Country", inviting non-Aboriginal people to join them for a time of learning, connection and sharing. This has inspired other Walking on Country events and promoted reconciliation within our community.



Cecil Benjamin – Board Member

Cecil joined the Board this year bringing extensive experience and expertise as a marketing/business consultant to the finance industry. Cecil co-founded Benkorp Management Services providing the SME and NFP sectors with management accounting, systems setup and maintenance services. He has also given 10 years in professional ministry with the Uniting Church, Australia, serving congregations around Sydney.

A message from the National Director

We believe everyone in remote Australia deserves access to help and support when they need it most. And we've been working hard to make this vision a reality.

With Australia in the grips of the worst drought on record as well as the constant threat of natural disasters, life in the bush is increasingly challenging.

But thanks to the generosity of our loyal supporters, we have been able to grow our Remote Area Ministry as well as our Outback Links volunteering program, and bring year-round practical, pastoral and spiritual care to more people in remote Australia.

I'm truly humbled by the hard work and dedication of our incredible Bush Chaplains and volunteers. Through them, Frontier Services is on the frontline working with farmers, mining communities and traditional owners when it really matters – lending a listening ear, a voice to policy makers and a helping hand. We continue to be the companion who shows up at the gate.

There is still much work that needs to be done. But together, we can help remote Australians stay connected. Together, we can show them that they are not alone, that there are people who care and people who are willing to give them a hand up.

I hope you will continue to walk with us as we journey ahead.

Jannine Jackson
National Director



Our Goals

We believe that everyone in remote Australia deserves access to help and support when they need it most. In order to achieve this, our goals are:

- **25 Bush Chaplains** providing practical, pastoral and spiritual care to people in remote Australia (86% of the country)
- **1,000 active volunteers** bringing helping hands and hope to people in the Outback
- **Advocacy** and providing a voice for people in the bush
- **Collaboration** with other agencies of the Uniting Church of Australia



Our Legacy

Australia's oldest bush charity

We are proud to be continuing the legacy of our visionary founder, Reverend John Flynn, who was determined that all those who “live beyond the furthest fence” should have access to the same support and care that we enjoy in the city.

Since 1912 we have stood with people who live in the outback, sharing their ups and downs, joys and struggles. We are the knock on the front door, the listening ear, the caring counsel and the advocate for the people of remote Australia.



Back to our beginnings

Restoration of John Flynn Memorial Church

The John Flynn Memorial Church holds a special place in our heart being built in 1956 as a legacy to honour our inspirational founder, Reverend John Flynn (1880-1951).

To celebrate our 106th birthday we led a team of 30 volunteers on a trip to Alice Springs to renovate and refresh the building .



Our Bush Chaplains

Walking alongside the people of remote Australia

Our bush chaplains embody the spirit of the bush – turning up to offer mateship and support. They travel tens of thousands of kilometres every year, stopping in on everyone along the way to see how they're doing.

This year has challenged our bush chaplains, as people in remote Australia faced the terrible hardship and stress brought on by extreme drought, fire and flood. Undeterred, our bush chaplains kept turning up and reaching out to offer comfort, comradery and practical care.



Never beyond reach

Bush Chaplains commit to ensure that, no matter where people live across the remote areas of Australia, they're never beyond reach. Both in town and out beyond the furthest fence, they knock on doors, drop in for a cuppa and lend a sympathetic ear.



Rev. Lindsay Parkhill
WEST ARNHEM - NT



Rev. Peter Wait
TENNANT BARKLY - NT



Benjamin Quilliam
CENTRALIAN - NT



Rev. David Ellis
MCKAY - QLD



Rev. John Dihm
PILBARA - WA



Rev. Mitch Fialkowski
MURCHISON - WA



Rev. Gary Ferguson
CEDUNA - SA



Rev. Sunil Kadaparambil
PARKIN-STURT - SA



Rev. Phill Matthews
BARWON - NSW



Rev. Dennis Cousins
MIDLANDS-GLAMORGAN - TAS



Rev. Karama Ioapo
KENNEDY - QLD



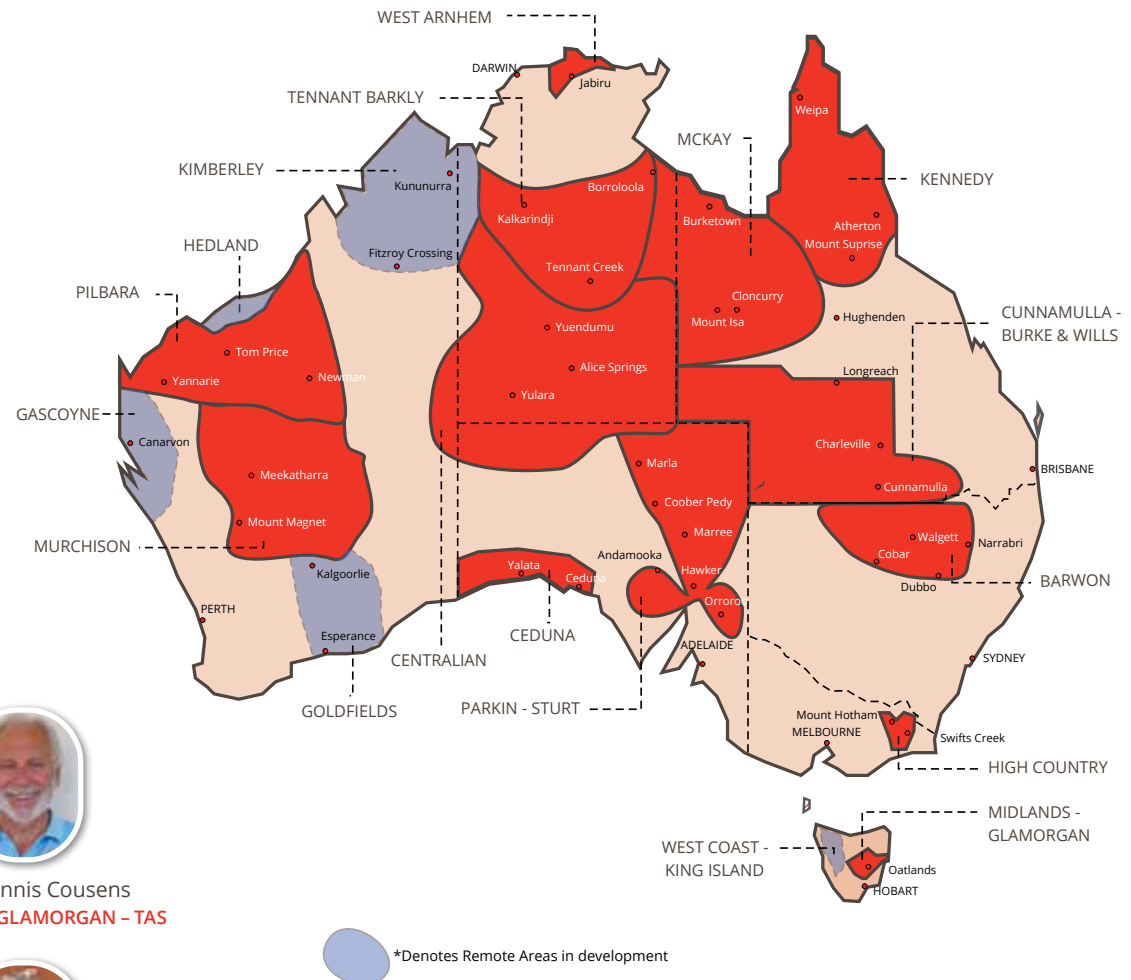
Pastor Chris Guise
KENNEDY - QLD



Rev. Rowena Harris
HIGH COUNTRY - VIC



Pastor Cain Hartigan
CUNNAMULLA, BURKE
AND WILLS - QLD



Frontier Services
Standing with people in the bush



HIGH COUNTRY, VIC:

Rev. Rowena Harris

Farming families and communities in Rowena's remote East Gippsland high country area have been coping with extreme hardship brought on by 'green drought' – the land may look to have a green tinge but it is not able to sustain growth or feed stock. The plight of her community led Rowena to launch The Mountains Project which gathers and distributes parcels of food, winter clothing and fuel to families in need. At Christmas 24 families also received food hampers.

Across the year, Rowena has been tireless in her support of the mental health of her community. She led regular drought, marriage and personal counselling sessions and organised a Women's Drought Support workshop. She was involved in the formation of a 2-day self-help course – called No Bull – which is now being delivered across her region.

Lifting community spirits in times of hardship is Rowena's passion. She ran a regional choir festival in the midst of drought, and in Benambra she initiated a Family Day with free lunch, massages, hairdressing and games. This one-off event has snowballed into a monthly community BBQ dinner. Rowena also celebrated 30 years of ministry as an ordained Minister with the Uniting Church in Australia. Congratulations Rev. Rowena.



**Frontier
Services**
Standing with
people in the bush



BARWON, NSW: Rev. Phill Matthews

After years of prolonged drought the situation escalated in 2019 with unprecedented water shortages being felt right across the region. People living in towns and on farms are enduring extreme stress. Phill is present with those who are struggling to see any light. He is part of the NSW Farmers Mental Health group and chairs the Life Worth Living Narabri suicide prevention group. He is involved in the Rural Resilience network that encourages farmers to be social with each other in the remote region.

The Walgett township has been particularly hard hit with the river running dry and the only water available coming from the bore. On top of this, the local supermarket burned to the ground, adding to the hardship for those who relied on it for income and for supplies. He is involved in a Walgett-based First Nations suicide prevention group, and also gets alongside the young people taking part in school camps to have connecting chats over meals and games.

Phill was heavily involved in the Outback Links NRMA and Qantas trips to Walgett and Moree. After identifying properties in need, he attended the events ensuring everyone benefitted from the human connections and practical contributions made.



CUNNAMULLA-BURKE & WILLS, QLD: Pastor Cain Hartigan

When Cain Hartigan was inducted as the bush chaplain for the Cunnamulla-Burke & Wills remote area in April he took on a region of Southwest Queensland that has been among the hardest hit by the prolonged drought. It is also a region of 450,000 sqkms area with around 330 remote properties and 23 communities or small country towns.

Cain immediately hit the road, travelling across the rough outback roads and tracks to knock on doors and introduce himself to farmers he had been told "need a visit." Visiting shops, caravan parks, parks, pubs, aged care homes and hospitals is all part of being 'present' to offer emotional and practical support.

Cain and his wife, Jacki, have also attended the iconic outback events in his area to promote the work of Frontier Services, including the Big Red Bash in Birdsville, Pre-Bash in Charleville and NAIDOC week in Cunnamulla.



MCKAY, QLD: Rev. David Ellis

From drought to flood. In January the McKay area, which had been drought-stricken, was lashed by torrential rain. In the space of a week the region received its annual rainfall. Joy turned to despair as cattle and crops were swept away by floodwaters. Cyclone Trevor hit 11 shires affecting more than 500 properties. The Cloncurry Shire Council asked David, to visit every remote property to provide an initial mental health assessment and to deliver emergency supplies. David is known as the 'flying bush chaplain' and, with his wife Janette, the couple visited 150 families and had over 450 phone conversations as key members of the disaster response team.

Post flood, David is now dealing with a region where many have lost everything – home, animals, livelihood – and are trying to recover. His visits are now often to provide grief and loss counselling, critical incident debriefing, and early and late domestic violence intervention and referrals.



KENNEDY, QLD:

Rev. Karama Ioapo | Pastor Chris Guise

The Kennedy remote area takes in the Gulf of Carpentaria and Cape York Peninsula. The social issues in this remote region are isolation, healthcare and poverty. In the first half of the year bush chaplain, Karama, undertook a 600km round trip to visit Chillagoe (population 192 people). This trip was about the journey rather than the destination, as he visited 12 stations along the way, many of them up to 100 kms from the main road.

Karama dropped off much needed clothing, books and supplies to the Hope Vale Indigenous community,

the Laura Health Clinic and the Lockhart River and Napranum Indigenous communities. In total he handed out Christmas gifts to 53 children on his journey through the heart of the Cape.

Family commitments saw Karama finish his time as a bush chaplain at the end of the year and stepping into the breach was Pastor Chris. Chris hit the ground running, driving all the way to "The Tip" and visiting the community of Bamaga. Chris has also connected with the Remote Area Family Services (RAFS) to attend community events in the Gulf Savannah region.



CENTRALIAN NT: Benjamin Quilliam

Drought conditions and extreme dry heat have caused hardship across the Centralian remote area. Bush chaplain, Benjamin had another busy year supporting a community in stress, both on the land and in the towns.

There can be few tougher decisions than having to choose which child to send to school, or having to remove children from their boarding school. Yet this is the decision that many farming families have faced this year. As an executive member of the Isolated Children's Parent's Association, Benjamin supported research into how drought is declared in the NT to help people access drought assistance and advocated for inclusion of more indigenous families in the ICPA.

Benjamin's ministry has a special focus on supporting youth and children, delivering a Sports Weekend for Bush Kids so they could experience participating in team sports, and also a Muso Magic workshop where the kids created and uploaded their own song to Youtube. Benjamin is also an active supporter of the School of the Air and ran a creche for five days while the tutors gathered at Alice Springs for their annual conference.



TENNANT BARKLY NT:

Rev. Peter Wait

From drought to Cyclone Trevor, extreme weather conditions were hugely challenging for the remote communities served by bush chaplain, Peter Wait. Residents from at-risk townships and remote out-stations were evacuated to Tennant Creek ahead of the cyclone due to the threat of flash flooding. Peter was kept busy with chaplaincy support for the NT Emergency Services, the Bushfire Brigade and for displaced members of the community. Peter also provided food parcels, transport and clothing to those in need.

Peter's chaplaincy is also focussed on the aged care residents of the region especially the acutely ill and hospitalised. He works with families to prepare funeral services and provide pastoral care in times of grief and loss; and with couples preparing for marriage. His weekly

Coffee Lounge is a popular respite and social contact event in Tennant Creek; and he is developing a Garden Shed workshop and community garden on the Church property.





WEST ARNHEM NT: **Rev. Lindsay Parkhill**

Based at Jabiru, in the heart of the Kakadu National Park, bush chaplain Lindsay ministers to the First Peoples of Arnhem Land providing advocacy to Government agencies on their behalf.

Lindsay has a love of languages and has taught himself nine of the local indigenous languages allowing him to walk alongside First Nation people helping them to translate documents and navigate the complex applications for support services.

With 2019 declared the UN International Year of Indigenous Languages, Lindsay and his wife, Louise, are involved in a project to translate the Bible into 12 local languages.

Lindsay also serves in the Army Cadet chaplaincy group, attends the Gunbang (Alcohol) Action group meetings and visits the Darwin Hospital psychiatric ward.

Maningrida is an Aboriginal community 500kms east of Darwin and 300km north of Jabiru but as a roaming bush chaplain, Lindsay assisted with organising the Maningrida Jubilee and the ongoing wellbeing program.



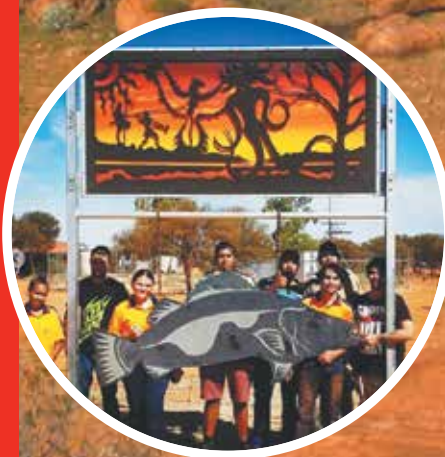
MURCHISON WA: Rev. Mitch Fialkowski

"No wildflowers have grown here for the past two years. If the cattle could eat rocks, we would have the best pasture," says bush chaplain, Mitch.

The drought in the Murchison remote area is so bad that farmers can't muster their cattle as the stress of moving them would be fatal. Then when they try to de-stock, no one wants to buy half of the animals as they are too skinny. The financial and emotional stress is overwhelming, and many see no reprieve in sight. Farmers need reassurance that it is not their fault says Mitch.

It is not only the farmers, the towns are also in trauma and the population drift is worsening as the drought drags on. Mitch is now the only support person based in Meekatharra and visiting stations in the region. He delivers parcels of clothing and food to farming families on the edge. He is also the police chaplain, drives the ambulance, helps at the soup kitchen, and runs the local radio station.

"The main thing is being present in the community, being there for them, going out and letting the people see you care."



PILBARA WA:

Rev. John Dihm

"Things are not good in the bush now," says bush chaplain, John. "There are two serious challenges – the live cattle export debate and the drought. It's a double blow and causing extreme stress for those living on the land."

Based in Tom Price, John is often out visiting the many remote mining sites and isolated cattle stations in his region. There has not been a drop of rain since February and John gets alongside farmers who can't see a way out.

The stress in the mining camps is different, born of being far from loved ones. The life of a FIFO worker puts strains on relationships and health. With the enthusiastic support of Rio Tinto, John has developed the iCare program which he delivers through workshops onsite.

Our bush chaplains are also on the frontline during community tragedies. As police chaplain, Rev. John was one of the first called when a young mother to 8-year old twins went missing while out on a run on Mt Nameless. Four terrible days passed before Felicity was found having perished from heat exhaustion. In that time John barely slept, being responsible for organising the search volunteers and walking alongside devastated husband, Drew.



CEDUNA SA: Pastor Gary Ferguson

"It's where the desert meets the sea. In the Ceduna area there is a uniqueness. I can be called into the remote desert or called to remote coastal towns. I never know where a conversation may lead, but I know that I am there to stand with those in their remoteness."

In his home-base community of Ceduna, almost 800km west of Adelaide, Gary helps those in need to find emergency relief accommodation and food. He also walks alongside the Yalata Aboriginal Community located 200km west of Ceduna on the Great Australian Bight.

The most pressing issue around Ceduna is social isolation and mental health. With no mobile mental health agency in the area, it is up to bush chaplain Gary to hit the road travelling to farms and townships to 'lend an ear'. He is a member of the West Coast Suicide Prevention Group, the Ceduna Hospital Advisory Council, and attends men's gatherings supporting mental health.



PARKIN STURT SA: Rev. Sunil Kadaparambil

Like much of inland Australia, the Parkin Sturt region in northern South Australia has been hit hard by the prolonged drought. The impact on families and small towns manifests itself as mental health issues. Sunny sees his role as bush chaplain to provide comfort by listening to the communities' stories of struggle and by finding practical ways to offer support.

Sunny is present on-the-ground offering his positive informal chaplaincy to council workers, teachers, hospital staff, and the ambulance service. From his home-base in Quorn, he travels out into the desert visiting remote mine sites, Aboriginal communities and cattle stations. Sunny also stood alongside those who are resisting moves by the Government to establish a nuclear dump in the outback town of Barndioota.



MIDLANDS GLAMORGAN TAS: Rev. Dennis Cousens

In Tasmania, the remote area served by Rev. Dennis is predominantly agricultural with an ageing population. There has been drought for all the six years that Dennis has been a bush chaplain in the area. "I socialise with farmers allowing the opportunity for conversation about their struggle with drought, growing debt, the cost of feed, stock numbers – all of these are a great worry to aging farmers."

With many members of the community being elderly, Dennis' ministry often looks like stacking firewood, walking a dog, or cooking a meal. He provides a listening ear across four aged care homes, counsels prison inmates, and leads a support group for Syrian refugees. In the first three months of 2019 alone, Dennis officiated at three weddings and 27 funerals.

Embedded in his community, Dennis is a decorated volunteer fire fighter who served at 10 bushfires this year. He also provides police and SES chaplaincy support.



Three baptisms, a wedding and a funeral... out bush

Regardless of denomination or belief systems, our bush chaplains are celebrants available to all peoples living in remote Australia. They are privileged to be present at all the milestones of life in the bush



A note from John

Being a Bush Chaplain means spending your life in the most remote parts of Australia. I've been based in the Pilbara for over 7 years and before that in the Parkin-Sturt Remote Area in South Australia. The spirit shown by these communities never ceases to amaze me.

But community is a fragile thing. You have to look after it. It can be diminished by the loss of any member.

We all need to take care of ourselves and each other. I'm so grateful that [our generous donors'] support has meant that I'm able to be there when I'm needed - at the other end of the phone, at the men's shed we're building with the help of Rio Tinto and the local high school, at the youth centre, and with

Indigenous communities - talking to people who need me, whenever and wherever they are.

It's not only weddings, baptisms and funerals. It's standing with them day after day, in the heat and stress, the tension and guilt, the loneliness and the dust.

I suffer the same as everyone else. I share in the sadness of their pain, but also the joy in their triumphs. It's hard, but I wouldn't be anywhere else.

To those in remote Australia, know that we're beside you and we're walking with you. Tell us how we can be of service.

Rev John Dihm, Pilbara Remote Area



OUTBACK LINKS

Showing up and showing we care

When a stranger arrives at your gate to offer a helping hand they leave as a life-long friend.

We have an incredible team of volunteers who show up to lend a hand. Whether its mending a fence, cooking a meal, sitting with someone who is unwell or something highly specialised, our volunteers offer mateship, humour and a helping hand.

People living in the bush are resilient and self-sufficient. We often hear the comment “the bloke down the road needs help more than me.” Our bush chaplains encourage those in need to accept help, then our volunteers spring into action. More than 17,600 hours equating to 733 days or 2 years’ worth of work were volunteered during the year. More importantly, 49 farming families received practical support.



Carinda & Moree Projects

Taking our Outback Links volunteer program to a whole new level has been our corporate partnerships with the NRMA, and the Qantas Cabin Crew Team. These trips empower our farmers giving them essential support to run their properties, and we also buy locally to support the nearby towns. Volunteers and farmers both benefit from the comradery and strong friendships that are forged.

During September and October two teams of NRMA mechanics took their skills to the drought-impacted region of Carinda in the Walgett Shire. It can be very difficult and expensive to get essential farm machinery and vehicles repaired or serviced when you live on isolated properties. The work of the NRMA mechanics keeps our farmers moving.

In May the Qantas Cabin Crew team volunteered on properties around Moree. Farmers in this area are among the worst affected by the drought and have been handfeeding their remaining stock for more than 18 months. Greg and Bethany Stace and their five children welcomed the team who painted their family home. On other properties, volunteers mended boundary fences, repaired cattle stops, planted gardens, rebuilt a jetty and gave the local community centre a facelift.



"You just need to be able to talk to people and have empathy for their situations. Really the most important thing is being there for them."

Colin

"We loved that they became part of our family for the week."

Ian, South Australia

"Seeing how tough they're doing it, I just wanted to pitch in and lend a hand."

Marcus

"You can see that being out here really lifts everyone's spirits."

Royce

"I know my actions have contributed to something that's really important and that I value."

Rachel

"Helping us in times of crisis has helped keep our family strong. Being able to get away (for a medical appointment) has been a wonderful support to us."

Jane, Queensland

"Given we're in drought, we couldn't afford help. It's a breath of fresh air when the volunteers arrive."

Evelyn, Queensland



Financials

STATEMENT OF PROFIT AND LOSS AND OTHER COMPREHENSIVE INCOME

For the year ended 30 June 2019

	Note	30 June 2019 \$	30 June 2018 \$
Revenue			
Donations and bequests	2	4,609,573	2,856,034
Other revenues from ordinary activities	2	275,437	263,236
Total revenue	2	<u>4,885,010</u>	<u>3,119,270</u>
Employee expenses		831,166	772,896
Depreciation and amortisation expense		54,830	41,615
Administration costs		525,753	337,897
Interest expense		90,000	105,921
Communications		37,532	85,860
Occupancy		89,789	66,004
Travel & Accommodation		52,822	83,309
Other expenses		132,641	124,698
Grants to Bush Chaplains		<u>1,093,406</u>	<u>944,325</u>
Total Expenses		<u>2,907,939</u>	<u>2,562,525</u>
Surplus for the year		<u>1,977,071</u>	<u>556,745</u>
Other comprehensive income			
Net gain on revaluation of financial assets	1(g),5	-	30,131
Total Other comprehensive income for the year		<u>-</u>	<u>30,131</u>
Total comprehensive income for the year		<u>1,977,071</u>	<u>586,876</u>

Financials

STATEMENT OF FINANCIAL POSITION

As at 30 June 2019

	Note	30 June 2019 \$	30 June 2018 \$
Assets			
Current assets			
Cash and cash equivalents	3	2,072,677	820,997
Trade and other receivables	4	17,657	68,604
Financial assets	5	315,883	305,586
Other current assets	6	20,186	22,808
Total current assets		2,426,403	1,217,995
Non-current assets			
Property plant & equipment	7	222,108	271,036
Total non-current assets		222,108	271,036
Total assets		2,648,511	1,489,031
Liabilities			
Current liabilities			
Trade creditors and payables	8	394,712	617,257
Provisions	9	32,836	27,882
Total current liabilities		427,548	645,139
Non-current liabilities			
Trade creditors and payables	8	826,977	1,426,977
Borrowings	10	750,000	750,000
Total non-current liabilities		1,576,977	2,176,977
Total liabilities		2,004,525	2,822,116
Net assets/(liabilities)		643,986	(1,333,085)
Equity			
Endowment Fund		636,118	636,118
General Fund		7,868	(2,019,882)
Financial Asset Reserve		-	50,679
Total equity		643,986	(1,333,085)

Financials

STATEMENT OF CHANGES IN EQUITY

For the year ended 30 June 2019

	Endowment Fund \$	General Fund \$	Financial Asset Reserve \$	Total Equity \$
Balance at 1 July 2017	636,118	(2,576,627)	20,548	(1,919,961)
Surplus for the year	-	556,745	-	556,745
Other comprehensive income for the year				
Net increase on remeasurement of financial assets available for sale	-	-	30,131	30,131
Total comprehensive income	-	556,745	30,131	586,876
Balance at 30 June 2018	636,118	(2,019,882)	50,679	(1,333,085)
Adjustment on adoption of AASB 9	-	50,679	(50,679)	-
Adjusted balance at 1 July 2018	636,118	(1,969,203)	-	(1,333,085)
Surplus for the year	-	1,977,071	-	1,977,071
Balance at 30 June 2019	636,118	7,868	-	643,986

Financials

STATEMENT OF CASH FLOWS

For the year ended 30 June 2019

	Note	2019 \$	2018 \$
Cash flows from operating activities			
Cash receipts in course of operations		4,914,379	3,069,412
Cash payments in course of operations		(2,974,384)	(2,414,149)
Interest and dividends received		22,140	12,827
Interest paid		(90,000)	(105,921)
Net Cash from operating activities		<u>1,872,135</u>	<u>562,169</u>
Cash flows from investing activities			
Proceeds from sale of property, plant & equipment		-	23,000
Proceeds from sale of financial assets		-	6,823
Purchase of property, plant & equipment		(20,455)	(80,814)
Net Cash (used in) investing activities		<u>(20,455)</u>	<u>(50,991)</u>
Cash flows from financing activities			
Uniting Financial Services repayment		-	(341,559)
Uniting Church in Australia National Assembly repayment		(600,000)	(300,000)
Net Cash (used in) financing activities		<u>(600,000)</u>	<u>(641,559)</u>
Net increase/(decrease) in cash held		1,251,680	(130,381)
Cash at the beginning of the financial year	3	820,997	951,378
Cash at the end of the financial year	3	<u>2,072,677</u>	<u>820,997</u>



Frontier Services
Standing with people in the bush

